

Part 573 Safety Recall Report

17V-262

Manufacturer Name : Winnebago Industries, Inc**Submission Date :** AUG 22, 2017**NHTSA Recall No. :** 17V-262**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Winnebago Industries, Inc

Number of potentially involved : 5,057

Address : PO BOX 152
605 W. Crystal Lake Rd. Forest City IA
50436

Estimated percentage with defect : 100 %

Company phone : 1-641-585-3535

Vehicle Information :

Vehicle 1 : 2014-2017 Winnebago VIA

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Axxess radio volume control module

Production Dates : JUN 03, 2014 - AUG 08, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2014-2017 Winnebago View

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Axxess radio volume control module

Production Dates : MAY 28, 2014 - MAR 29, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2014-2017 Winnebago ERA

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Axxess radio volume control module

Production Dates : JUN 03, 2014 - AUG 08, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2014-2017 Itasca Navion

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Axxess radio volume control module

Production Dates : MAY 28, 2014 - MAR 29, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2014-2017 Itasca Reyo

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Axxess radio volume control module

Production Dates : JUN 03, 2014 - AUG 08, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Axxess radio volume control module installed into the chassis electrical system causes improper operation of various chassis electrical system functions IE: engine shutdown, engine power loss, random illumination of dash warning lights, potential interference with chassis supplemental restraint system.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : electrical system failures of this nature can increase the risk of crash causing property damage and/or personal injury or death

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On April 31, 2016 a list of vehicles experiencing various abnormalities in the chassis electrical system. This information was being provided to Winnebago thru customer and dealer communications. Initially this was

thought to be a failure of the Axxess radio volume control module and the module was being replaced with new. We monitored the vehicles that the modules were replaced in for repeat failures. After a number of months we began to see repeat failures and further investigated the cause. It was discovered that if the module was removed from the chassis electrical system all chassis systems would function normally. We discovered that the Axxess module did not interface with the chassis computer system properly. We began the investigation as to the number of units that were produced using this module. We identified the population. On February 2nd, 2017 a meeting of the Safety Committee was convened. At this time the decision was to recommend this condition for a recall. On April 13, 2017 the approval was provided to move forward with the recall.

Description of Remedy :

Description of Remedy Program : The remedy is to disconnect the Axxess radio volume control module from the chassis electrical system and remove from the vehicle.

How Remedy Component Differs from Recalled Component : No longer offered as a feature

Identify How/When Recall Condition was Corrected in Production : Discontinued as a provided feature

Recall Schedule :

Description of Recall Schedule : It is estimated that Dealer notifications will be sent by the end of May, 2017. Owner notifications will follow approximately two weeks later, in the first week of June.

Planned Dealer Notification Date : MAY 23, 2017 - MAY 23, 2017

Planned Owner Notification Date : JUN 06, 2017 - JUN 06, 2017

* NR - Not Reported