

# Part 573 Safety Recall Report

# 17V-256

**Manufacturer Name :** Honda (American Honda Motor Co.)**Submission Date :** AUG 22, 2017**NHTSA Recall No. :** 17V-256**Manufacturer Recall No. :** KF3, KF4**Manufacturer Information :**

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

**Population :**

Number of potentially involved : 1,425

Estimated percentage with defect : NR

**Vehicle Information :**

Vehicle 1 : 2017-2017 Honda CR-V

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : APR 03, 2017 - APR 11, 2017

VIN Range 1 : Begin : 5J6RW1H51HL013386 End : 5J6RW1H91HL013780  Not sequentialVIN Range 2 : Begin : 5J6RW2H89HL033126 End : 5J6RW2H94HL035195  Not sequentialVIN Range 3 : Begin : 5J6RW5H36HL003118 End : 5J6RW5H31HL003494  Not sequentialVIN Range 4 : Begin : 5J6RW6H35HL003469 End : 5J6RW6H30HL003847  Not sequential

Vehicle 2 : 2017-2017 Acura RDX

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : APR 03, 2017 - APR 11, 2017

VIN Range 1 : Begin : 5J8TB3H36HL022555 End : 5J8TB3H57HL022775  Not sequentialVIN Range 2 : Begin : 5J8TB4H78HL035672 End : 5J8TB4H78HL036336  Not sequential

## Description of Noncompliance :

Description of the Noncompliance : An incorrect printing ribbon was inadvertently loaded in the Certification Label printer. If an alcohol solvent (or equivalent) is wiped on the Certification Label the ink could be removed. If any of the required information is missing, the vehicle will fail to comply with the requirements of 49 CFR Part 567-Certification.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : None.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

April 3, 2017 An incorrect printer ribbon was unintentionally installed into the Certification Label printer.

April 11, 2017 An associate was changing a Certification Label affixed to the door jamb and used alcohol to clean the area and discovered that when alcohol was wiped onto the label, the ink could be removed.

April 11, 2017 A correct printer ribbon was installed into the Certification Label printer.

April 12, 2017 Investigation confirmed that an incorrect printer ribbon was loaded into the Certification Label printer on April 3, 2017.

April 18, 2017 Honda Motor Company completed the investigation and determined that non-compliance exists and a non-compliance recall will be conducted

As of April 18, 2017, Honda has not received any warranty claims, field reports and injuries related to this issue.

## Description of Remedy :

Description of Remedy Program : The dealer will replace the Certification Label, free of charge.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : The owners of all affected vehicles will be contacted by mail on or about 5/22/2017 and asked to take their vehicle to a Honda or Acura automobile dealer.

Planned Dealer Notification Date : APR 18, 2017 - NR

Planned Owner Notification Date : MAY 22, 2017 - MAY 22, 2017

\* NR - Not Reported