

Part 573 Safety Recall Report

17V-256

Manufacturer Name : Honda (American Honda Motor Co.)**Submission Date :** APR 20, 2017**NHTSA Recall No. :** 17V-256**Manufacturer Recall No. :** KF3, KF4**Manufacturer Information :****Population :**

Manufacturer Name : Honda (American Honda Motor Co.)

Number of potentially involved : NR

Address : 1919 Torrance Blvd.

Estimated percentage with defect : NR

Torrance CA 90501

Company phone : 1-888-234-2138

Vehicle Information :

Vehicle 1 : 2017-2017 Honda CR-V

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2017-2017 Acura RDX

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : JAN 01, 1900 - JAN 01, 1900

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Noncompliance :

Description of the Noncompliance : An incorrect printing ribbon was inadvertently loaded in the Certification Label printer. If an alcohol solvent (or equivalent) is wiped on the Certification Label the ink could be removed. If any of the required information is missing, the vehicle will fail to comply with the requirements of 49 CFR Part 567-Certification.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : None.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

April 3, 2017 An incorrect printer ribbon was unintentionally installed into the Certification Label printer.

April 11, 2017 An associate was changing a Certification Label affixed to the door jamb and used alcohol to clean the area and discovered that when alcohol was wiped onto the label, the ink could be removed.

April 11, 2017 A correct printer ribbon was installed into the Certification Label printer.

April 12, 2017 Investigation confirmed that an incorrect printer ribbon was loaded into the Certification Label printer on April 3, 2017.

April 18, 2017 Honda Motor Company completed the investigation and determined that non-compliance exists and a non-compliance recall will be conducted

As of April 18, 2017, Honda has not received any warranty claims, field reports and injuries related to this issue.

Description of Remedy :

Description of Remedy Program : The owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda or Acura automobile dealer. The dealer will replace the Certification Label, free of charge.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : APR 18, 2017 - NR

Planned Owner Notification Date : MAY 22, 2017 - MAY 22, 2017

* NR - Not Reported