

Part 573 Safety Recall Report

17V-246

Manufacturer Name : Mercedes-Benz USA, LLC.

Submission Date : APR 11, 2017

NHTSA Recall No. : 17V-246

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : One Mercedes Dr, PO Box 350
Montvale NJ 07645-0350

Company phone : 1-800-367-6372

Population :

Number of potentially involved : 411

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2016-2017 Mercedes-Benz E300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 213.048 ZF4J 253 Vehicles

Production Dates : DEC 10, 2015 - NOV 11, 2016

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2017-2017 Mercedes-Benz E300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 213.049 ZF4K 158 Vehicles

Production Dates : APR 10, 2015 - NOV 11, 2016

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class vehicles (213 platform), the roof-mounted spoiler might not be properly attached.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the spoiler is improperly attached, it could partially detach, in which case air could get between the rear window and the spoiler while driving. This could ultimately lead to the spoiler detaching completely e, increasing the risk

Description of the Cause : of a crash for following traffic.
Due to a deviation from the assembly instructions during installation, the roof spoiler on some vehicles might not be securely attached.

Identification of Any Warning that can Occur : The customer might become aware of the issue in advance by shuttering noises.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

In August 2016, two cases of improperly attached roof spoilers on E-Class vehicles were reported to Mercedes-Benz USA. These complaints were considered to be isolated single failures at first but were nonetheless communicated among DAG's Vehicle Preparation Centers in the US, who are responsible for the installation of the roof spoiler for the US-market. In December 2016, the issue was reported to DAG's after-sales organization, after another failure had been reported from the field. Internal investigations and analyses were started in January 2017 to verify the root-cause of the issue. In early April 2017, DAG determined that a potential safety risk could not be excluded.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will check the roof spoiler on the affected vehicles and replace it if necessary.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the voluntary recall campaign in April 2017. Owners will be notified in early June 2017, approximately one week after recall launch to the dealers. A copy of all communications will be provided when available.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported