

Part 573 Safety Recall Report

17V-239

Manufacturer Name : Thor Motor Coach**Submission Date :** APR 10, 2017**NHTSA Recall No. :** 17V-239**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 148

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2017-2017 Ace All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The hitches on certain Ace, Hurricane, and Windsport motorhomes have 10,000# weight rating labels instead of 8,000# weight rating labels.

Production Dates : JAN 12, 2017 - JAN 24, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2017 Hurricane All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : : It has been discovered that on certain model year 2017 Ace, Hurricane, and Windsport Motorhomes, the hitch has the wrong weight label.

Production Dates : JAN 12, 2017 - JAN 24, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2017-2017 Windsport All

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : : It has been discovered that on certain model year 2017 Ace, Hurricane, and Windsport Motorhomes, the hitch has the wrong weight label.

Production Dates : JAN 12, 2017 - JAN 24, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : The hitches on certain Ace, Hurricane, and Windsport motorhomes have 10,000# weight rating labels instead of 8,000# weight rating labels.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a person follows the weight limit as provided by the incorrect label, the motorhome may experience drivability issues and/or structural damage that could lead to an accident, property damage, and/or personal injury.

Description of the Cause : The hitches were incorrectly labeled by the supplier.

Identification of Any Warning
that can Occur : na

Supplier Identification :**Component Manufacturer**

Name : Lippert Components

Address : 2703 College Ave

Goshen INDIANA 46528

Country : United States

Chronology :

3/30/2017 During a production inspection an auditor noticed that a unit's hitch weight rating label was incorrect. Other units in production as well as stack of hitches were checked and it was determined that all other hitch's had the correct labels.

3/31/2017 A probable unit affected list was created and we began the process of calling dealers to see if this was a "one-off" situation or if there were units on dealer's lots that had the incorrect hitch labels.

4/6/2017 The investigation ended and it was determined that there were units on dealer lots with the issue and that a recall was needed.

Description of Remedy :

Description of Remedy Program : TMC, with Lippert's cooperation, will send the correct labels. Reimbursement will be provided through the normal warranty claim process.

How Remedy Component Differs
from Recalled Component : Remedy component says 8000/500 instead of 10000/100

Identify How/When Recall Condition was Corrected in Production : The hitches in stock have the correct labels as of 3/30/2017.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : JUN 07, 2017 - JUN 07, 2017

Planned Owner Notification Date : JUN 07, 2017 - JUN 07, 2017

* NR - Not Reported