

# Part 573 Safety Recall Report

# 17V-237

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** APR 07, 2017

**NHTSA Recall No. :** 17V-237

**Manufacturer Recall No. :** 17-04042017-0367



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 579

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2007-2011 Forest River, Inc. CHEROKEE - BCKT27DFWP

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Cherokee is a recreational vehicle manufactured by Forest River, Inc.

**Production Dates :** JAN 31, 2007 - SEP 23, 2010

**VIN Range 1 : Begin :** 4X4TCTC207Y200059 **End :** 4X4TCTC28BY203249  Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The Federal Placards for the affected vehicles indicate the vehicle has a Gross Axle Weight Rating (GAWR) of 3,970 lbs. whereas the GAWR should indicate 3,500 lbs.

**FMVSS 1 :** 567 - Certification

**FMVSS 2 :** NR

**Description of the Safety Risk :** A user may overload the vehicle unintentionally, resulting in loss of control and may lead to a crash.

**Description of the Cause :** A data entry error resulted in the incorrect axle(s) being printed onto the Federal Placard.

**Identification of Any Warning that can Occur :** None

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

On April 4, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from Forest River Engineering of a potential issue involving the Federal Placards. Forest River initiated an investigation including a review of the printed federal placards and the size of axles installed.

On April 7, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (260)  
593-4001 Ext. 17119

How Remedy Component Differs from Recalled Component : The placard will have the correct GAWR and GVWR printed onto the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of April 4, 2017. The vehicle is no longer manufactured.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 05, 2017 - JUN 05, 2017

Planned Owner Notification Date : JUN 05, 2017 - JUN 05, 2017

\* NR - Not Reported