

Part 573 Safety Recall Report

17V-237

Manufacturer Name : Forest River, Inc.

Submission Date : APR 11, 2017

NHTSA Recall No. : 17V-237

Manufacturer Recall No. : 17-04042017-0367



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 579

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2007-2011 Forest River, Inc. CHEROKEE - BCKT27DFWP

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cherokee is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : JAN 31, 2007 - SEP 23, 2010

VIN Range 1 : Begin : 4X4TCTC207Y200059 **End :** 4X4TCTC28BY203249 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Federal Placards for the affected vehicles indicate the vehicle has a Gross Axle Weight Rating (GAWR) of 3,970 lbs. whereas the GAWR should indicate 3,500 lbs. The GVWR will was also inaccurate and rated higher than appropriate.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : A user may overload the vehicle unintentionally, which may result in loss of control and potentially may lead to a crash.

Description of the Cause : A data entry error resulted in the incorrect axle(s) being printed onto the Federal Placard.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On April 4, 2017, the manufacturing plant received a communication from a customer inquiring into the details of the vehicle weight ratings listed on the certification labels. The manufacturing plant advised Forest River's Office of Corporate Compliance (OCC) of the potential issue. Forest River initiated an investigation including a review of the printed federal placards and the size of axles installed.

On April 7, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide the corrected Federal Placard, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (260)
593-4001 Ext. 17119

How Remedy Component Differs from Recalled Component : The placard will have the correct GAWR and GVWR printed onto the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The affected vehicles are no longer manufactured.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 05, 2017 - JUN 05, 2017

Planned Owner Notification Date : JUN 05, 2017 - JUN 05, 2017

* NR - Not Reported