

Part 573 Safety Recall Report

17V-235

Manufacturer Name : Forest River, Inc.

Submission Date : APR 07, 2017

NHTSA Recall No. : 17V-235

Manufacturer Recall No. : 10-04042017-0366



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 7

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Rockwood - RLT21DKROO

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Rockwood is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : FEB 24, 2017 - MAR 24, 2017

VIN Range 1 : Begin : 4X4TRLW25HZ149535 **End :** 4X4TRLW20JZ150209 Not sequential

Vehicle 2 : 2017-2017 Forest River, Inc. Flagstaff - FLT21DK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Flagstaff is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAR 13, 2017 - MAR 28, 2017

VIN Range 1 : Begin : 4X4TFLW20HZ149533 **End :** 4X4TFLW22JZ150205 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Federal Placards for the affected vehicles indicate the vehicle has a Gross Axle Weight Rating (GAWR) of 2,200 lbs. whereas the GAWR should indicate 3,000 lbs.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The Gross Axle Weight Rating and Gross Vehicle Weight Rating do not accurately reflect the vehicles' actual weight ratings and capacity as manufactured.

Description of the Cause : A data entry error resulted in the incorrect axle weights being printed onto the Federal Placard.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 31, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from Rockwood/Flagstaff of a potential issue involving the information contained on the Federal Placards. Forest River initiated an investigation, including a review of the printed federal placards and the size of axles installed.

On April 4, 2017, the plant and OCC concluded their investigation, finding that none of the affected units had been sold to retail owners.

Forest River's Corporate Committee decided to conduct a recall on April 7, 2017.

Description of Remedy :

Description of Remedy Program : Forest River will provide new Federal Placards which contain accurate weight rating and carrying capacity information, free of charge to Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-2640

How Remedy Component Differs from Recalled Component : The remedy placard will contain the correct GAWR and GVWR.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of March 31, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 15, 2017 - JUN 15, 2017

Planned Owner Notification Date : JUN 15, 2017 - JUN 15, 2017

* NR - Not Reported