

Part 573 Safety Recall Report

17V-227

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 26, 2017

NHTSA Recall No. : 17V-227

Manufacturer Recall No. : 45-03242017-0360



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 68

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2016-2018 Forest River, Inc. XLR ToyHauler - XLF422AMP, XLF422AMP-W, XLF42DS5, XLT29KW, XLT29KW-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : XLR ToyHaulers are a recreational vehicle manufactured by Forest River, Inc.

Production Dates : JAN 10, 2017 - MAY 03, 2017

VIN Range 1 : Begin : NR End : NR

Not sequential

Description of Defect :

Description of the Defect : The side patio deck bar lock was manufactured with mechanical fasteners that do not have sufficient strength for this application.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the mechanical fasteners fail, the lock could allow the door to unlatch and the patio deck to drop and could potentially lead to injury or property damage.

Description of the Cause : The manufacturing plant mistakenly utilized the incorrect fastener.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On March 24, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from XLR ToyHaulers of a potential issue involving the side patio door lock mechanical fasteners. Based on information received from the manufacturing plant, the fasteners used to mount the door locks to the opening of the wall were not strong enough and did not have a washer-head design.

Following an investigation with the manufacturing plant, on March 31, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

On May 24, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from XLR ToyHaulers that the manufacturing plant had mistakenly installed the fasteners subject to the recall in an additional fourteen ramp-door bar lock installations. According to the manufacturing plant, on May 25, 2017, the fasteners were removed from the production facility so that they will not be used in any future production.

On May 26, 2017, Forest River's Corporate Committee decided to expand the recall to address this issue and to include the additional 14 units in the scope of the recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-0432

How Remedy Component Differs from Recalled Component : The remedy mechanical fasteners will be replaced with parts that have sufficient strength and design.

Identify How/When Recall Condition was Corrected in Production : The condition was identified and corrected in production the week of March 24, 2017, then corrected on May 25, 2017 by removing the subject fasteners from manufacturing plant.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is

provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 31, 2017 - MAY 31, 2017

Planned Owner Notification Date : MAY 31, 2017 - MAY 31, 2017

* NR - Not Reported