

# Part 573 Safety Recall Report

# 17V-196

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** AUG 22, 2017

**NHTSA Recall No. :** 17V-196

**Manufacturer Recall No. :** 69Q3



## Manufacturer Information :

## Population :

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Number of potentially involved :** 11,618

**Address :** 3800 Hamlin Road

**Estimated percentage with defect :** 100 %

Auburn Hills MI 48326

**Company phone :** 1-800-893-5298

## Vehicle Information :

**Vehicle 1 :** 2017-2017 Audi A3 Sedan

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Audi A3 Sedan

**Vehicle count :** 10,033

**Production Dates :** JUL 07, 2016 - JAN 30, 2017

**VIN Range 1 :** Begin: WAUJ8GFF9H1003158 **End :** WAUAUGFF4H1055275  Not sequential

**Vehicle 2 :** 2017-2017 Audi S3 Sedan

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Audi S3 Sedan

**Vehicle count :** 1,585

**Production Dates :** JUL 20, 2016 - JAN 12, 2017

**VIN Range 1 :** Begin: WAUB1HFF6H1009482 **End :** WAUB1HFF2H1050515  Not sequential

## Description of Defect :

**Description of the Defect :** In lower-speed crash situations with an out-of-position occupant, the airbag control module software may classify the crash incorrectly. If this happens, the system may trigger a more forceful passenger frontal airbag deployment than necessary, increasing the risk of injury to a front seat occupant.

**FMVSS 1 :** 208 - Occupant crash protection

**FMVSS 2 :** NR

**Description of the Safety Risk :** A more forceful passenger frontal airbag deployment than necessary may increase the risk of injury to a front seat occupant.

**Description of the Cause :** The software of the airbag control module contains an inaccurate set of parameters.

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

**Name :** Continental Corporation

**Address :** 1830 MacMillan Park Dr.  
Fort Mill SOUTH CAROLINA 29707

**Country :** United States

## Chronology :

February 2017: Series production monitoring shows incorrect airbag triggering of the passenger airbag in stage 2 of low risk crash test. Tests of causes and possible implications were started immediately with the supplier. Production was corrected immediately.

March 2017: Additional testing of software and new software versions conducted with the supplier.

March 15, 2017: Defect determination made by Audi AG Product Safety committee.

## Description of Remedy :

**Description of Remedy Program :** Update the airbag control module software. This work will be done free of charge to customers. No customer reimbursement program is planned under this recall, as affected vehicles should still be under New Vehicle Limited Warranty.

**How Remedy Component Differs from Recalled Component :** Updated software.

**Identify How/When Recall Condition was Corrected in Production :** Software of airbag control modules was changed on February 02, 2017.

## Recall Schedule :

**Description of Recall Schedule :** Dealers: Anticipated April 2017  
Customers: Anticipated April 2017

**Planned Dealer Notification Date :** APR 06, 2017 - NR

Planned Owner Notification Date : APR 20, 2017 - NR

\* NR - Not Reported