

Part 573 Safety Recall Report

17V-192

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** SEP 19, 2017**NHTSA Recall No. :** 17V-192**Manufacturer Recall No. :** T19**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 25,583

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2014 Fiat 500L

Vehicle Type :

Body Style : ALL

Power Train : NR

Descriptive Information : Certain 2014 MY Fiat 500L vehicles.

Production Dates : MAR 06, 2013 - OCT 21, 2014

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Some 2014 MY Fiat 500L vehicles may experience a diminished ability to accelerate or to maintain vehicle speed due to a software calibration issue in the Powertrain Control Module ("PCM"). This incorrect PCM software calibration could limit the engine to only idle speed and torque even if the accelerator pedal is fully depressed; when the pedal is fully released and then depressed again proper operation resumes.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This safety defect may result in the diminished ability to accelerate or to maintain vehicle speed when expected. Diminished ability to accelerate or maintain vehicle speed may, in rare cases, result in a vehicle crash. This condition may occur without warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Fiat 500L Hesitation – 03212017.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to update the PCM software.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 09/19/2017: Planned Dealer and Owner Notification Dates populated.

** 03/21/2017: FCA US will notify dealers and begin notifying owners on or about May 5, 2017.

Planned Dealer Notification Date : APR 06, 2017 - APR 06, 2017

Planned Owner Notification Date : APR 13, 2017 - APR 13, 2017

* NR - Not Reported