

# Part 573 Safety Recall Report

# 17V-187

**Manufacturer Name :** Entegra Coach**Submission Date :** APR 26, 2017**NHTSA Recall No. :** 17V-187**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

**Population :**

Number of potentially involved : 2,161

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2012-2018 Class A Motorhome Anthem, Aspire, Cornerstone

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 2012 Anthem and Cornerstone

2013 Anthem, Aspire and Cornerstone

2014 Cornerstone

2015 Anthem and Cornerstone

2016 Anthem and Cornerstone

2017-2018 Anthem, Aspire and Cornerstone

Production Dates : JUL 19, 2011 - MAR 16, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Per Spartan, motor home chassis equipped with an independent front suspension supplied by Reyco Granning, the ball joints may be loose

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Per Spartan, If loose ball joints are not detected, they may eventually separate from their mating part. the result could be partial loss of steering control which could increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : Per Spartan, Prior to complete separation a mechanic can visually notice a gap between the ball joint seating flange , the mating component. In addition, the vehicle operator may notice a slight steering system misalignment or wandering, which can manifest in steering pull to one side or another.

**Supplier Identification :****Component Manufacturer**

Name : Spartan Motors USA  
Address : 1541 Reynolds Rd  
Charlotte MICHIGAN 48813  
Country : United States

**Chronology :**

3-14-2017 Spartan released email Notification of their recall 17004 with a list of 1833 affected chassis sold to Jayco - Entegra Division - Chassis Vins were match to the Entegra Product Serial number and contact information was compiled. w the 573 filed 3-17-17 on behalf of Jayco - Entegra Division.

**Description of Remedy :**

Description of Remedy Program : Per Spartan, The ball joints will be removed, cleaned, thread locker applied, reinstalled and torqued appropriately. The Recall Remedy will be performed by a Spartan Service Center.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Upon receipt of final notification from Spartan, Jayco - Entegra will notify current owner on record of the Spartan recall providing Spartan contact info to locate the nearest Spartan Service Center for the Recall Remedy

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported