

Part 573 Safety Recall Report

17V-172

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 14, 2017

NHTSA Recall No. : 17V-172

Manufacturer Recall No. : 10C-03082017-0341



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 35

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Rockwood - RLT8310SS and WRLT8310SS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Rockwood is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : APR 21, 2016 - NOV 30, 2016

VIN Range 1 : Begin : 4X4TRLG21H1873381 **End :** 4X4TRLG29H1876416 Not sequential

Vehicle 2 : 2017-2017 Forest River, Inc. Flagstaff - FLT831RKBSS and WFLT831RKBSS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Flagstaff is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : APR 21, 2016 - JAN 11, 2017

VIN Range 1 : Begin : 4X4TFLG22H1873382 **End :** 4X4TFLG23H1876789 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The vehicles affected were printed with Federal Placards indicating 5,000 lbs. axle(s); whereas the vehicle is manufactured with 4,000 lbs. axle(s).

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : A user may overload the vehicle unintentionally, which could potentially increase the risk of loss of vehicle control and the risk of a crash.

Description of the Cause : A data entry error resulted in the incorrect axle(s) being printed onto the Federal Placard.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On March 8, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from Rockwood/Flagstaff of a potential issue involving the Federal Placards. Forest River initiated an investigation including a review of the printed federal placards and the size of axles installed.

On March 10, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-2640

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct axle(s) weights and GVWR printed onto the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of March 8, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 08, 2017 - MAY 08, 2017

Planned Owner Notification Date : MAY 08, 2017 - MAY 08, 2017

* NR - Not Reported