

Part 573 Safety Recall Report

17V-157

Manufacturer Name : MANAC INC.**Submission Date :** MAY 31, 2017**NHTSA Recall No. :** 17V-157**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : MANAC INC.

Address : 2275, 107E RUE
ST-GEORGES, BEAUCE QUEBEC 00
G5Y 8G6

Company phone : 9999

Population :

Number of potentially involved : 3

Estimated percentage with defect : 80 %

Vehicle Information :

Vehicle 1 : 2016-2017 Manac Van

Vehicle Type : TRAILERS

Body Style : VAN

Power Train : NR

Descriptive Information : Manac vans (model years 2016 and 2017)

Production Dates : OCT 01, 2015 - MAR 31, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The defect consists in the possible occurrence of one or more aluminum rivets, which maintain the external rub rails of the affected units in place, shearing and coming off the rub rail to which they are affixed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Depending on how many rivets have sheared or are found missing, a portion or possibly the entire external rub rail to which such rivets are attached may detach from the affected units, therefore increasing the risk of a crash, property damage, personal injury and/or death.

Description of the Cause : The aluminum rivets used by Manac do not seem to be the appropriate component to affix the external rub rails to its vans.

Identification of Any Warning that can Occur : Upon visual inspection of the affected units, one or more aluminum rivets, which maintain the external rub rails of the affected units in place, may be sheared, damaged or missing.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In January 2017, an owner of Manac vans informed Manac that missing, sheared and/or damaged aluminum rivets attaching the external rub rails to its units had been identified. The units were presented to a Manac service center and appropriate repairs were made by Manac. Manac initiated an investigation of this issue. A few weeks later, in February 2017, another owner of Manac vans reported similar occurrences to Manac. Manac pursued its investigation of these reported potential failures to determine the cause of these occurrences.

Upon completion of its investigation, Manac determined on March 3, 2017 to recall the affected units.

Description of Remedy :

Description of Remedy Program : All aluminum rivets affixing the affected units' external rub rails must be replaced with stainless steel replacement rivets supplied by Manac. Until all such rivets have been replaced on the affected units, the owners/operators of the affected units must present the affected units to a Manac service center or Manac approved repair center for inspection or proceed with a weekly visual inspection must be performed by the owner/operator to look for sheared, damaged or missing rivets and proceed with replacements if necessary. If it is not possible for the owner/operator to install the replacement rivets supplied by Manac at the time of the discovery, the owner/operator are instructed to immediately contact our customer support hotline to take appropriate action. Manac will conduct a voluntary safety recall at no charge to the owners. Manac will provide owners of affected units with a list of approved repair shops if necessary, replacement kits, repair procedure and information on billing. The replacement kits will include rivets, drill bit(s) and a replacement procedure. A fixed financial compensation will be allocated for the replacement of rivets on the affected units.

How Remedy Component Differs from Recalled Component : The aluminum rivets are to be replaced by stainless steel rivets.

Identify How/When Recall Condition was Corrected in Production : Manac started installing stainless steel rivets instead of aluminum rivets on the external rub rails of its vans in July 2016.

Recall Schedule :

Description of Recall Schedule : Owners were all notified of the recall by letter mailed on May 1, 2017.

Planned Dealer Notification Date : MAY 01, 2017 - MAY 01, 2017

Planned Owner Notification Date : MAY 01, 2017 - MAY 01, 2017

* NR - Not Reported