

Part 573 Safety Recall Report

17V-151

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : AUG 28, 2017

NHTSA Recall No. : 17V-151

Manufacturer Recall No. : 20Z4



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 20,908

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2007-2007 Volkswagen Touareg

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Touareg (Amendment 1, Added)

Vehicle Count: 4903

Production Dates : DEC 16, 2005 - NOV 15, 2006

VIN Range 1 : Begin : WVGLE77L97D000035 **End :** WVGZB77L87D057930 Not sequential

Vehicle 2 : 2007-2010 Volkswagen Touareg

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Touareg

Vehicle count: 16005

Production Dates : SEP 14, 2006 - MAR 23, 2010

VIN Range 1 : Begin : WVGZE77L77D008161 **End :** WVGBF7A92AD004439 Not sequential

Description of Defect :

Description of the Defect : Over extended vehicle lifetime, cracks may form in the vehicle's gasoline fuel filter flange, allowing fuel to seep out.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Leaking fuel, in the presence of an ignition source, could lead to a fire causing injury and/or damage to property.

Description of the Cause : External aging/oxidization reduces component strength over extended vehicle

Identification of Any Warning that can Occur :

life. Additionally, fuel components intrude into the fuel filter flange material under pressure from the inside and cause tension. Volkswagen assumes that the combination of both may - over time - eventually lead to formation of small cracks, allowing fuel to seep from the fuel filter flange.

Customers may perceive significant smell of fuel.

Supplier Identification :

Component Manufacturer

Name : Continental Automotive GmbH

Address : Sodener Strasse 9

Schwalbach am Taunus FOREIGN STATES D-65824

Country : Germany

Chronology :

February 2017 - NHTSA forwarded VOQs complaints to Volkswagen, referring to similar failures as reported under Audi recall 20W9. Volkswagen initiated a data review and identified a number of similar complaints. Parts were placed on submission, but in the short term no fuel filter flange replacements occurred. On March 1, 2017 the matter was presented in Volkswagen's Product Safety committee and a determination of defect was made.

Date of determination: March 1, 2017

Description of Remedy :

Description of Remedy Program : Fuel filter flanges will be inspected for cracks and replaced if cracks are found. If no cracks are detected, a protective cover will be applied to the filter flange to prevent oxidization and future formation of cracks.

How Remedy Component Differs from Recalled Component : Replacement part will be fitted with protective cover to prevent aging/oxidization.

Identify How/When Recall Condition was Corrected in Production : Not applicable. Vehicle production ended with MY2010.

Recall Schedule :

Description of Recall Schedule : Dealer/customer notifications July/August 2017

Planned Dealer Notification Date : JUL 26, 2017 - NR

Planned Owner Notification Date : AUG 03, 2017 - NR

* NR - Not Reported