

Part 573 Safety Recall Report

17V-139

Manufacturer Name : REV Recreation Group**Submission Date :** MAR 03, 2017**NHTSA Recall No. :** 17V-139**Manufacturer Recall No. :** 170228REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

Population :

Number of potentially involved : 525

Estimated percentage with defect : 60 %

Vehicle Information :

Vehicle 1 : 2015-2016 American Coach American Heritage

Vehicle Type : LOW VOLUME VEHICLES

Body Style : ALL

Power Train : DIESEL

Descriptive Information : Class A Motorhomes

Production Dates : FEB 27, 2014 - OCT 21, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2015-2017 American Coach American Revolution

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : JAN 24, 2014 - JAN 30, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2015-2016 American Coach American Tradition

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : JAN 27, 2014 - OCT 27, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2015-2017 American Coach American Eagle
Vehicle Type : LOW VOLUME VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : FEB 04, 2014 - FEB 09, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2016-2016 American Coach American Allegiance
Vehicle Type : LOW VOLUME VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : NOV 24, 2014 - NOV 25, 2015

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2016-2017 American Coach American Dream
Vehicle Type : LOW VOLUME VEHICLES
Body Style : ALL
Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : NOV 20, 2015 - FEB 08, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 7 : 2017-2017 Holiday Rambler Diplomat
Vehicle Type : LOW VOLUME VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : FEB 19, 2016 - FEB 09, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 8 : 2017-2017 Holiday Rambler Scepter
Vehicle Type : LOW VOLUME VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Class A motorhomes

Production Dates : MAR 29, 2016 - JAN 16, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : On motorhomes affected by this recall, the horizontally-mounted plywood cleats supporting the hinged solid-surface step tread of two stationary interior entry steps, may have been inadequately fastened to the plywood supporting structure and may detach as a result of step usage.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a plywood cleat detaches from its supporting structure, the solid-surface step tread may become unstable, posing a risk of personal injury.

Description of the Cause : The horizontally-mounted plywood cleats may have been mounted with staples or improper screws.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

January 20, 2017: A REV dealer notified REV RV Dealer Technical Support that a customer reported that a step tread had come loose on a Model Year 2016 American Coach brand American Dream motorhome. REV RV Engineering was immediately notified, and an investigation and stop ship procedure was implemented.

January 23, 2017: Quality Control began an internal audit of units at REV's production facility. This audit included American Coach vehicles equipped with a hinged, solid-surface interior step similar to the unit reported January 20th by the REV dealer.

January 31, 2017: Based on a review of the production prints, REV RV decided to conduct a field investigation of American Coach vehicles equipped with a hinged, solid-surface interior step.

January 31, 2017 - February 10, 2017: All units quarantined as a result of the stop-ship order were repaired with the proper wood screws. REV RV Engineering continued review of the interior step designs on other products.

February 15: REV RV reviewed claim data and product reports in the effort to refine the potential scope of affected units.

February 28: REV RV concluded its research and field investigations and determined that model years 2015-2017 American Coach brand motorhomes (all models) shared the step design. REV RV also determined that as of Model Year 2017, Holiday Rambler brand Scepter and Diplomat motorhomes had adopted the American Coach design. Based on this determination, REV RV decided to conduct a voluntary recall of Model Year 2017 Holiday Rambler brand Diplomat and Scepter motorhomes and Model Year 2015-2017 American Coach motor homes.

Description of Remedy :

Description of Remedy Program : REV Recreation Group will notify owners, and REV RV dealers will install new screws to properly secure the horizontally-mounted plywood cleats to the plywood supporting structure.

Pursuant to 49 CFR 573.6 (c) (8) (i), "Reimbursement", REV Recreation Group Inc. will reimburse owners for costs incurred for qualified repairs prior to notification according to REV's General Reimbursement Plan, revised 12/17/2015, and currently on file with the NTHSA.

How Remedy Component Differs from Recalled Component : The remedied horizontally-mounted plywood cleats supporting the hinged solid-surface step tread of the stationary interior entry steps will be fastened with proper wood screws.

Identify How/When Recall Condition was Corrected in Production : As of February 10, 2017 the horizontally-mounted plywood cleats supporting the hinged solid-surface step tread of the stationary interior entry steps are installed with the wood screws specified by REV RV Engineering.

Recall Schedule :

Description of Recall Schedule : REV RV intends to conduct a dealer notification by phone and US mail.
REV RV intends to conduct a customer notification by US mail.

Planned Dealer Notification Date : APR 19, 2017 - APR 19, 2017

Planned Owner Notification Date : APR 21, 2017 - APR 21, 2017

* NR - Not Reported