

Part 573 Safety Recall Report

17V-129

Manufacturer Name : Forest River, Inc.

Submission Date : NOV 20, 2018

NHTSA Recall No. : 17V-129

Manufacturer Recall No. : 10-02152017-0328



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 57

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc, Rockwood - RLT2104S, WRLT2104S & RLT2504S-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Rockwood is a recreational trailer manufactured by Forest River, Inc.

Production Dates : JAN 24, 2017 - FEB 07, 2017

VIN Range 1 : Begin : 4X4TRLW23HD414921 **End :** 4X4TRLW23HD415227 ☒ Not sequential

Vehicle 2 : 2017-2017 Forest River, Inc, Flagstaff - FLT21DS & WFLT21DS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Flagstaff is a recreational trailer manufactured by Forest River, Inc.

Production Dates : JAN 24, 2017 - FEB 09, 2017

Description of Defect :

Description of the Defect : The slide room mounting bracket does not meet the tolerance of 3 ½" minimal dimension away from the tread of the drivers' side front tire. When the vehicle is not pulled level, or the vehicle experiences any torsional suspension event, there is an elevated risk the tire will contact the slide mounting head.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the slide room mounting bracket contacts the tire it may cause a rapid deflation which can lead to a loss of a tire which may increase the potential to lose of control of the vehicle, increasing the potential for a crash..

Description of the Cause : The location of the slide room mounting brackets were not inspected prior to leaving the production facility.

Identification of Any Warning None
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On February 15, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from one of its manufacturing plants of a potential issue involving a slide mounting head that mounts the slideroom to the chassis of the vehicle. Based on the description from the plant, this particular slide head appeared to be within the jounce zone of the suspension, wheel and tire. Forest River initiated an investigation and found that the impacted vehicles, which were a new design, had not been inspected prior to leaving the production facility.

On February 24, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue. On 11/20/2018 during an internal audit it was found that a total of 57 vehicles were affected within the US population. original submission only reflected 50. All consumers have been notified.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-2640

How Remedy Component Differs from Recalled Component : The field remedy will be to install a rearward offset mounting head to the bottom of the slide floor and to the slide arm. This will remove the arm and mounting head from the being located within the jounce zone of the suspension, wheel and tire.

Identify How/When Recall Condition was Corrected in Production : For new production vehicles, the slideroom arm has been moved rearward and centered between the hubs which prevents the slide room mounting bracket from entering the jounce of the suspension, wheel and tire.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 27, 2017 - APR 27, 2017

Planned Owner Notification Date : APR 27, 2017 - APR 27, 2017

* NR - Not Reported