

# Part 573 Safety Recall Report

# 17V-121

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** MAY 22, 2018

**NHTSA Recall No. :** 17V-121

**Manufacturer Recall No. :** TIF-106



## Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.  
 Address : 105 2nd Street NW  
 PO Box 596 Red Bay AL 35582  
 Company phone : 999

## Population :

Number of potentially involved : 35  
 Estimated percentage with defect : 100 %

## Vehicle Information :

Vehicle 1 : 2012-2012 Tiffin Phaeton

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 2012 Phaeton Motorhomes with floor plans QBH, QKH, and QTH on PowerGlide chassis.

Production Dates : JUN 01, 2011 - AUG 01, 2011

VIN Range 1 : Begin : NR End : NR

Not sequential

## Description of Defect :

Description of the Defect : 2012 Phaeton motorhomes with floor plans QBH, QKH, and QTH, built on PowerGlide chassis. The affected vehicles have an exhaust pipe that is mounted too close to the underside of the floor. This was only on specific PowerGlide chassis that used a specific engine.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Insufficient spacing between the exhaust pipe and the floor may result in the insulation melting and an increased risk of a fire.

Description of the Cause : Exhaust pipe is mounted too close to the floor.

Identification of Any Warning that can Occur : The floor getting really hot.

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

11V-416 was the first recall, there were 35 units repaired in Tiffin production with the fix for 11V-416. Over time Tiffin realized that the original fix wasn't working as it should and we filed 15V-612 to introduce the 2nd fix. The list was identical to the 11V-416 due to we quit making the Phaeton on the PowerGlide chassis with the engine that caused the exhaust overheat. The first one of the 35 we saw, we assumed the repair had been compromised in some way or repaired incorrectly. But then we saw a second one and started trying to figure out what was up. These coaches had been repaired in production with the first inferior fix. They now need to be recalled to get the improved second fix.

**Description of Remedy :**

Description of Remedy Program : Tiffin will notify owners, and dealers or service centers will change the configuration of the exhaust to provide extra clearance between it and the floor free of charge.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Letters will sent to customers as soon as we receive NHTSA number.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported