

# Part 573 Safety Recall Report

# 17V-118

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** FEB 24, 2017

**NHTSA Recall No. :** 17V-118

**Manufacturer Recall No. :** 72-02162017-0329



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 17

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2017-2017 Forest River, Inc. Wildwood - WDT197BH

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Wildwood is a recreational vehicle manufactured by Forest River, Inc.

**Production Dates :** JAN 31, 2017 - FEB 06, 2017

**VIN Range 1 : Begin :** 4X4TWDV19HY090003 **End :** 4X4TWDV19HY090017  Not sequential

**Vehicle 2 :** 2017-2017 Forest River, Inc. Salem - SMT197BH

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Salem is a recreational vehicle manufactured by Forest River, Inc.

**Production Dates :** FEB 06, 2017 - FEB 10, 2017

**VIN Range 1 : Begin :** 4X4TSMV16HY001001 **End :** 4X4TSMV11HY001004  Not sequential

## Description of Defect :

**Description of the Defect :** The lower sidewall vent for the refrigerator is installed higher than allowed by the manufacturer of the refrigerator as stated in their installation instructions. This condition caused the refrigerator to not be sealed to interior of the vehicle which can allow LP gas to enter the vehicle.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the operator attempts to ignite the range burner(s) or creates a spark, the excess LP Gas occupying the vehicle may lead to a fire, or increase the risk of injury.

**Description of the Cause :** The installation instructions had not been followed when installing the refrigerator at the production facility. .

**Identification of Any Warning that can Occur :** The operator may notice the odor of excess LP and or hear the audible LP Safety Alarm.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On February 16, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from one of its manufacturing plants of a potential issue involving certain refrigerators not being installed pursuant the supplier's installation instructions.

After conducting an investigation into the issue, it was presented to the Corporate Committee on February 20, 2017 which decided to conduct a recall.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (260) 593-4001

**How Remedy Component Differs from Recalled Component :** A vent will be installed into the floor of the vehicle to allow the LP gas to egress the vehicle. .

**Identify How/When Recall Condition was Corrected in Production :** All new production vehicles outside the scope of the recall have been modified to lower the sidewall vent to allow for the proper ventilation of the LP Gas. In addition, a shelf will be installed near the sidewall to ensure that the refrigerator is completely sealed to the wall of the vehicle.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 24, 2017 - APR 24, 2017

Planned Owner Notification Date : APR 24, 2017 - APR 24, 2017

\* NR - Not Reported