

Part 573 Safety Recall Report

17V-081

Manufacturer Name : Mercedes-Benz USA, LLC.**Submission Date :** FEB 08, 2017**NHTSA Recall No. :** 17V-081**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : One Mercedes Dr, PO Box 350
Montvale NJ 07645-0350

Company phone : 1-800-367-6372

Population :

Number of potentially involved : 37

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2016-2016 Mercedes-Benz GLE 350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 4 Vehicles

Production Dates : JAN 06, 2016 - JAN 06, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2016 Mercedes-Benz GLE 350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.058 DA5J 12 Vehicles

Production Dates : JAN 06, 2016 - JAN 06, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2016-2016 Mercedes-Benz GLE 350 4MATIC BLUETEC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : DIESEL

Descriptive Information : 166.824 DF2E 1 Vehicles

Production Dates : JAN 06, 2016 - JAN 06, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2016-2016 Mercedes-Benz GL 450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF6E 16 Vehicles

Production Dates : JAN 06, 2016 - JAN 06, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2016-2016 Mercedes-Benz GLE 450 Coupe 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 292.364 ED6E 4 Vehicles

Production Dates : JAN 06, 2016 - JAN 06, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLE/GL (166 platform) and GLE Coupe (292 platform) vehicles, an employee error might have resulted in an improper bolt torque at the connection between the upper control arm and the axle stub.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An improperly torqued bolt connection between the upper control arm and axle stub may cause improper wheel tracking and increase the risk of a crash.

Description of the Cause : Due to an employee error in the assembly plant, production process vehicles manufactured on one specific day might not fulfill the torque requirements for the connection between the upper control arm and the axle stub.

Identification of Any Warning that can Occur : The customer is made aware of the issue while driving by noises emanating from the vicinity of the front axle.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

In December 2016 during ongoing Mercedes-Benz field quality monitoring it was confirmed that, contrary to an earlier assumption, a small number of potentially affected vehicles was released from the production plant with the upper control arm potentially not being properly torqued to the axle stub. Further analysis was conducted in January 2017 to confirm the population of potentially affected vehicles in the field. In February 2017, DAG determined that a potential safety risk cannot be ruled out.

Description of Remedy :

Description of Remedy Program : As a precautionary measure authorized Mercedes-Benz dealers, will check the bolt torque connection between upper control arm and axle stub on the affected vehicles and replace the upper control arm if necessary. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the vehicle's New Vehicle Limited Warranty

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Owners will be notified in early March 2017, approximately one week after recall launch to the dealers. Dealers will be notified of the pending voluntary recall campaign in February 2017. A copy of all communications will be provided when available.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported