

Part 573 Safety Recall Report

17V-079

Manufacturer Name : Mercedes-Benz USA, LLC.**Submission Date :** FEB 08, 2017**NHTSA Recall No. :** 17V-079**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Number of potentially involved : 4

Address : One Mercedes Dr, PO Box 350
Montvale NJ 07645-0350

Estimated percentage with defect : 1 %

Company phone : 1-800-367-6372

Vehicle Information :

Vehicle 1 : 2016-2016 Mercedes-Benz GLE 350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 1 Vehicles

Production Dates : JUL 19, 2016 - JUL 19, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2016 Mercedes-Benz GLS 450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF6E 3 Vehicles

Production Dates : JUL 19, 2016 - JUL 19, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Daimler AG, the manufacturer of Mercedes-Benz vehicles, has decided that on certain GLE and GLS vehicles (166 platform) the bonding of the windshield might not meet the specifications.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : 212 - Windshield mounting

Description of the Safety Risk : The windshield might separate from the vehicle body in the event of a crash. Subsequently, in case of a head-on collision with a possible activation of the passenger airbag, the windshield might not be able to support the airbag as

intended. As a consequence, the restraint effect of the passenger airbag could be impaired, potentially increasing the risk of injury for the front passenger. The statutory specifications of FMVSS208 and FMVSS212 could not be met.

Description of the Cause : The bonded joint of the windshield could not meet the specifications due to an individual worker error in the vehicle assembly plant.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

In late July 2016, DAG discovered during a regular internal quality check that the bonded connection of the windshield was not performed according to specification.

An investigation determined that a worker failed to complete all process steps for the bonding of the windshield during one specific shift in the vehicle assembly plant.

Further analysis was conducted in order to identify the possible effects of the individual deviation in the bonding process of the windshields.

In late 2016, the population of potentially affected vehicles in the field was identified.

In early February 2017, DAG determined that a potential safety risk cannot be excluded.

Description of Remedy :

Description of Remedy Program : As a precautionary measure, authorized Mercedes-Benz dealers will exchange the windshield on the affected vehicles. Pursuant to 49 C.F.R. § 577.11 (e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the vehicle's New Vehicle Limited Warranty.

How Remedy Component Differs from Recalled Component : A new windshield will be installed and correctly bonded.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported