

# Part 573 Safety Recall Report

# 17V-077

**Manufacturer Name :** Mercedes-Benz USA, LLC.**Submission Date :** AUG 28, 2017**NHTSA Recall No. :** 17V-077**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway  
JACKSONVILLE FL 32218

Company phone : 1-877-496-3691

**Population :**

Number of potentially involved : 5,882

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Mercedes-Benz GLE 400 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.056 DA5G 45 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2017-2017 Mercedes-Benz GLE 350 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.057 DA5H 1956 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2017-2017 Mercedes-Benz GLE 350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.058 DA5J 1100 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2017-2017 Mercedes-Benz GLE 550E 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV  
Power Train : GAS  
Descriptive Information : 166.063 DA6D 65 Vehicles  
Production Dates : JUL 20, 2016 - OCT 16, 2016  
VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 5 : 2017-2017 Mercedes-Benz GLE 63 AMG  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS  
Descriptive Information : 166.074 DA7E 7 Vehicles  
Production Dates : JUL 20, 2016 - OCT 16, 2016  
VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 6 : 2017-2017 Mercedes-Benz GLS 63 AMG 4MATIC  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS  
Descriptive Information : 166.875 DF7F 65 Vehicles  
Production Dates : JUL 20, 2016 - OCT 16, 2016  
VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 7 : 2017-2017 Mercedes-Benz GLE 43 AMG 4MATIC Coupe  
Vehicle Type :  
Body Style :  
Power Train : NR  
Descriptive Information : 292.364 ED6E 285 Vehicles  
Production Dates : JUL 20, 2016 - OCT 16, 2016  
VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 8 : 2017-2017 Mercedes-Benz GLE 63S AMG 4MATIC Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS  
Descriptive Information : 292.375 ED7F 87 Vehicles  
Production Dates : JUL 20, 2016 - OCT 16, 2016  
VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 9 : 2017-2017 Mercedes-Benz GLS 450 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.864 DF6E 1990 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 10 : 2017-2017 Mercedes-Benz GLS 550 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.873 DF7D 214 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 11 : 2017-2017 Mercedes-Benz GLE 63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : 166.075 DA7F 68 Vehicles

Production Dates : JUL 20, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

Not sequential

## Description of Noncompliance :

Description of the Noncompliance : Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has decided that on certain GLE/ GLS/ GLE Coupe vehicles (166/292 platform), the latch securing the center console doors might not meet the requirements of FMVSS201, specifically the longitudinal load tests.

FMVSS 1 : 201 - Occupant protection in interior impact

FMVSS 2 : NR

Description of the Safety Risk : Items secured in the center console might exit the compartment in the event of a crash if longitudinal loads exceed those specified in FMVSS201/ CMVSS201/KMVSS Article 111-3 increasing the risk of occupant injury

Description of the Cause : Production tolerances on the bumper stop might negatively influence the required overlap of the latch lever that secures the console doors

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Inteva Products Europe GmbH  
Address : 12 Piepersberg  
Solingen FOREIGN STATES 42653  
Country : Germany

## Chronology :

In late July 2016, a potential issue was discovered during certification tests.

In August 2016, DAG received information that the supplier implemented modifications in the production line in July 2016 without informing DAG. DAG immediately stopped the installation of these parts thereafter.

Between August and October 2016, DAG analyzed potential implications of this issue on vehicles, specifically with respect to certification requirements.

In late 2016, the potentially affected vehicle population was determined.

In early February 2017, DAG determined that a potential non-compliance of the subject vehicles with local certification requirements in affected countries cannot be ruled out.

## Description of Remedy :

Description of Remedy Program : As a precautionary measure, authorized Mercedes-Benz dealers will remove the bumper stop for the center console armrest latch on affected vehicles. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : Owners will be notified in early March 2017, approximately one week

after recall launch to the dealers. Dealers will be notified of the pending voluntary recall campaign in February 2017. A copy of all communications will be provided when available

Planned Dealer Notification Date : FEB 23, 2017 - NR

Planned Owner Notification Date : MAR 10, 2017 - NR

\* NR - Not Reported