

Part 573 Safety Recall Report

17V-074

Manufacturer Name : Cruiser RV
Submission Date : FEB 07, 2017
NHTSA Recall No. : 17V-074
Manufacturer Recall No. : 98.03.12

**Manufacturer Information :**

Manufacturer Name : Cruiser RV
Address : 7805 North State Road 9
 PO Box 130 Howe IN 46746
Company phone : 866-277-5630

Population :

Number of potentially involved : 34
Estimated percentage with defect : 50 %

Vehicle Information :

Vehicle 1 : 2016-2017 Cruiser Boss
Vehicle Type : TRAILERS
Body Style :
Power Train : NR

Descriptive Information : This would include all Boss Toy Hauler 4290 models where the furnace installation is vertical with the exhaust at the top.

Production Dates : AUG 26, 2015 - MAR 10, 2016

VIN Range 1 : Begin : 5RXFJ4535G1034339 **End :** 5RXJG4431H1323701 Not sequential

Description of Defect :

Description of the Defect : There is a potential that the furnace was installed with the exhaust ports at the top of the unit when the ports should be at the bottom.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This could result in a restriction developing within the chamber and could causing unsafe furnace operation.

Description of the Cause : Installation error

Identification of Any Warning that can Occur : Furnace might not work properly.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

1/25/17 received information in a claim of the concern of the installation from a service provider. In which verification of the orientation was confirmed and reviewed with the component manufacture Air axel. 2/2/17 safety committee meet and review the information and conclude that a recall does need to be performed since the installation information states that there would be a safety concern.

Description of Remedy :

Description of Remedy Program : Manufacture will have a dealer or service provide remove and reinstall the furnace in its correct orientation for proper operation.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Was identified and the correct orientation and supplier installation guidelines were implemented.

Recall Schedule :

Description of Recall Schedule : Owner notifications to be mailed once NHTSA approves the retail letter.

Planned Dealer Notification Date : FEB 13, 2017 - FEB 24, 2017

Planned Owner Notification Date : MAR 20, 2017 - MAR 31, 2017

* NR - Not Reported