

Part 573 Safety Recall Report

17V-070

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : FEB 03, 2017

NHTSA Recall No. : 17V-070

Manufacturer Recall No. : 10F4



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 2

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2017-2017 Volkswagen Jetta

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Volkswagen Jetta with 1.4L engine

Vehicle count: 2

Production Dates : NOV 25, 2016 - NOV 30, 2016

VIN Range 1 : Begin : 3VWB67AJ4HM251522 **End :** 3VWDB7AJ9HM255408 Not sequential

Description of Defect :

Description of the Defect : Improper casting of the engine block may cause the engine to seize/lock up.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A seizing engine may lead to loss of vehicle control and could result in a vehicle crash.

Description of the Cause : Improper casting process during engine block manufacturing.

Identification of Any Warning that can Occur : Customers will notice sudden loud noise coming from the engine and illumination of multiple warning light when failure occurs.

Supplier Identification :**Component Manufacturer**

Name : Volkswagen de Mexico
Address : NR
NR
Country : NR

Chronology :

Internal quality inspection in engine block manufacturing detected deviation from specification in September 2016 and in consequence banned all affected parts from production.
In mid November 2016, quality inspection reported to the vehicle plant in Mexico some additional affected engines had been delivered back in October 2016. Although production in Mexico was immediately blocked, some of these engines/vehicles had already left the factory.
During December 2016, most vehicles that had been allocated were returned to the factory, but it was detected, that a total of (3) three vehicles (two in the U.S. and one in Canada) had already been delivered to dealers and sold to customers.
On January 27, 2017 the matter was brought to Volkswagen's product safety committee and a determination of defect was made.

Description of Remedy :

Description of Remedy Program : Vehicle buyback, in case customer refuses: engine block replacement.
How Remedy Component Differs from Recalled Component : Engine block manufactured with proper casting process
Identify How/When Recall Condition was Corrected in Production : Production optimization to ensure proper casting by November 10, 2016

Recall Schedule :

Description of Recall Schedule : February 2017
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported