OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 17V-052

**Manufacturer Name:** Ford Motor Company

Submission Date: JAN 24, 2017 NHTSA Recall No.: 17V-052 Manufacturer Recall No.: 17S03



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

Number of potentially involved: 17 Estimated percentage with defect: NR

#### **Vehicle Information:**

Vehicle 1: 2016-2016 Ford Focus

Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: These vehicles are not produced in VIN order. Information as to the applicability of

this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database.

Production Dates: OCT 26, 2016 - OCT 27, 2016

VIN Range 1 : Begin : NR End : NR

■ Not sequential

Vehicle 2: 2016-2016 Ford C-Max

Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: These vehicles are not produced in VIN order. Information as to the applicability of

this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database.

Production Dates: OCT 26, 2016 - OCT 26, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Defect:**

Description of the Defect: A small number of vehicles may have been built with improperly welded left

hand apron joints located on the floor pan.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Vehicles with improper body apron joints may have reduced front-end

structural integrity, potentially increasing the risk of injury in a frontal crash.

Description of the Cause: A body assembly process issue may have resulted in improper weld

penetration of the left hand apron joints on certain assemblies. The subsequent

repair at the assembly plant may not have been properly completed.

Identification of Any Warning None.

that can Occur:

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

On October 25, 2016, Ford's Michigan Assembly Plant identified that certain left side body aprons had been manufactured with improper welds. The suspect apron joints were repaired at the assembly plant prior to installation on vehicles. Subsequent quality audit testing found that the repaired joints may not meet the standard repair requirements.

November 2016 - December 2016: The concern was brought to Ford's Critical Concerns Review Group (CCRG) for review. Ford's CCRG requested further analysis of the repair process that was used and an assessment of the potential effect on vehicle performance.

On January 17, 2017, Ford's Field Review Committee reviewed the concern and approved a field action.

## **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to inspect apron joints and repair as required following the dealer bulletin technical instructions. There will be no charge for this service.

> Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs N/A

from Recalled Component:

Identify How/When Recall Condition N/A

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is expected to occur on January 25, 2017. Mailing

of owner notification letters is expected to begin March 6, 2017 and be

completed by March 10, 2017.

Planned Dealer Notification Date : JAN 25, 2017 - JAN 25, 2017 Planned Owner Notification Date : MAR 06, 2017 - MAR 10, 2017

<sup>\*</sup> NR - Not Reported