

# Part 573 Safety Recall Report

# 17V-043

**Manufacturer Name :** Daimler Trucks North America LLC**Submission Date :** JAN 19, 2017**NHTSA Recall No. :** 17V-043**Manufacturer Recall No. :** FL731**Manufacturer Information :**

Manufacturer Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue

Portland OR 97217-3849

Company phone : 800-745-8000

**Population :**

Number of potentially involved : 769

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2017 Freightliner Business Class M2

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles containing ICU3s instrument cluster with a dual display option built within the referenced build dates (subject vehicles).

Production Dates : MAR 05, 2015 - AUG 15, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2017 Freightliner 108SD

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles containing ICU3s instrument cluster with a dual display option built within the referenced build dates (subject vehicles).

Production Dates : MAR 05, 2015 - AUG 15, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2016-2017 Freightliner 114SD

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicles containing ICU3s instrument cluster with a dual display option built within the referenced build dates (subject vehicles).

Production Dates : MAR 05, 2015 - AUG 15, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : The effected vehicles have a left hand display that is installed by the OEM and a right hand display that is installed by the body builder, Fontaine Modification. Certain hardware and software incompatibilities between these two displays may result in the ICU3S becoming completely unresponsive until all power is removed. Functionality of the turn signals may also be affected.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the ICU becomes unresponsive the turn signals may not function and could lead to a vehicle crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

November 2016 DTNA Compliance became aware of a potential issue and began an extensive investigation.  
January 2017 DTNA decided to initiate a voluntary recall campaign.

**Description of Remedy :**

Description of Remedy Program : The ICU3s dash clusters will be replaced with a new dash cluster that is compatible with the right had cluster installed be Fontaine Modification. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date : MAR 19, 2017 - MAR 19, 2017

Planned Owner Notification Date : MAR 19, 2017 - MAR 19, 2017

\* NR - Not Reported