

Part 573 Safety Recall Report

17V-037

Manufacturer Name : Highland Ridge RV

Submission Date : AUG 22, 2017

NHTSA Recall No. : 17V-037

Manufacturer Recall No. : 9904341



Manufacturer Information :

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive
Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 396

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Fifth Wheels and TT multiple

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Certain 2017 Fifth Wheels

375RDS Open Range

427BHS Open Range

367BHS Mesa Ridge

371 MBH Mesa Ridge

374BHS Mesa Ridge

310BHS Mesa Ridge

367BHS Roamer

371MBH Roamer

374BHS Roamer

2017 Travel Trailers

292RLS Mesa Ridge

328BHS Mesa Ridge

292RLS Roamer

310BHS Roamer

328BHS

Production Dates : AUG 03, 2016 - JAN 13, 2017

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Outside range was designed so it could not be stored in drawer without the gas valve turned off. During production process the drawer opening increased which allows the range drawer ability of being stowed with the gas valve open.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Open gas valve could allow gas to enter and build up in Fifth wheel - causing explosion/fire personal injury

Description of the Cause : production line error following range drawer specifications.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

1-12-17 - during normal check during production process, was discovered that the opening for the outside range drawer was cut larger than specified, allowing the range to be stored inside the trailer side wall with the gas valve still on. Immediately, inspection of all units still in Highland's possession was performed and issue was found on all units with the outside range. ALL UNITS HAVE BEEN PLACED ON HOLD. Decision was made that due to the safety issue, filing recall was required.

Description of Remedy :

Description of Remedy Program : Highland is currently working on a recall remedy - upon completion, will be noted on 573. A modification to the Gas Valve handle is being tested. EDIT 1-26-17 - Highland Ridge Dealers will replace the gas valve handled with a larger model , inspect for proper location of the drawer guide rail and repair when required- and place a Warning label on the range stating the gas valve must be turned off prior to storing the range in the unit.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Production stopped on ALL units with outside range/drawer until modification is tested.

Recall Schedule :

Description of Recall Schedule : Highland released notification letters to current owner on record to contact a HR dealer for the Recall Remedy..

Planned Dealer Notification Date : MAR 10, 2017 - MAR 10, 2017

Planned Owner Notification Date : MAR 10, 2017 - MAR 10, 2017

* NR - Not Reported