

# Recall Quarterly Report

# 17V-309

**Manufacturer Name :** Volkswagen Group of America, Inc.  
**NHTSA Recall No. / MFR Recall No. :** 17V-309 / 23W5  
**Recall Subject :** Heat Shield not Long Enough to Prevent Damage  
**Owner Notification Beginning Date :** JUL 07, 2017  
**Owner Notification End Date:** JUL 07, 2017



| Report # | Submission Date | Report Quarter | Recall Population | Total Remedied | Total Unreachable | Total Removed |
|----------|-----------------|----------------|-------------------|----------------|-------------------|---------------|
| 3        | APR 27, 2018    | 2018-1         | 84,262            | 15,094         | 285               | 2             |
| 2        | JAN 29, 2018    | 2017-4         | 84,262            | 13,014         | 862               | 34            |
| 1        | OCT 27, 2017    | 2017-3         | 84,262            | 8,572          | 568               | 22            |

This Document Last Updated : MAY 04, 2018

## Definitions :

**Report Quarter :** The quarter the manufacturer is reporting recall completion figures (e.g. 2012-3 means the 3<sup>rd</sup> quarter of 2012).

**Recall Population :** The total number of products recalled by the manufacturer.

**Total Remedied :** The total number of products either remedied, inspected without needing remedy, or returned to inventory.

**Total Unreachable :** Products deemed unreachable as owner notifications were unable to be delivered.

**Total Removed :** Products that have been scrapped, stolen, or exported.