



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 12, 2018

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Bus Corporation
7900 National Service Rd
Greensboro, NC 27357

NEF-150KS
17V-845

Subject: Insufficiently Tightened Power Cable

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO BUS/9700/2016-2018

Mfr's Report Date: December 28, 2017

NHTSA Campaign Number: 17V-845

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 159

Problem Description:

Volvo Bus Corporation (Volvo) is recalling certain 2016-2018 9700 buses equipped with I-Start. The hardware that attaches the power supply cable to the fuse box may not be properly tightened, possibly causing the power cable and fuse box to overheat.

Consequence:

The power cable and fuse box can overheat, increasing the risk of a fire.

Remedy:

Volvo will notify owners, and dealers will inspect the fuse box for damage, and replace it if necessary, as well as replace and tighten the nuts attaching the power cable, free of charge. The recall is expected to begin February 1, 2018. Owners may contact Volvo customer service at 1-866-870-2046. Volvo's number for this recall is SR17-85.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement