



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 2, 2018

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NEF-150JK
17V-814

Subject: Vehicle May Roll Away/FMVSS 102, 114

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/MUSTANG/2018

Mfr's Report Date: December 18, 2017

NHTSA Campaign Number: 17V-814

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 2,100

Problem Description:

Ford Motor Company is recalling certain 2018 Ford Mustang vehicles equipped with an automatic transmission and a 12.4" digital instrument cluster. If the ignition is turned off when the transmission is not in PARK, the instrument cluster may not illuminate the PRNDL gear position display and the operator may not receive the "Key in Ignition" chime when the driver's door is opened. As such, these vehicles fails to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 102, "Transmission Shift Lever Sequence/Starter Interlock/Transmission Braking Effect," and number 114, "Theft Protection."

Consequence:

Without a visual or audible warning to the driver that the vehicle is in PARK, the vehicle may roll away after it has been exited if the parking brake has not been applied, increasing the risk of injury or a crash.

Remedy:

Ford will notify owners, and dealers will update the instrument cluster software, as necessary, free of charge. The recall is expected to begin February 5, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C21.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement