



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 29, 2017

Mr. Jonathan LaForte  
Regulatory Compliance Manager  
Ducati North America  
10443 Bandle Drive  
Cupertino, CA 95014

NEF-150JK  
17V-812

**Subject:** Front Brake Master Cylinder Failure

Dear Mr. LaForte:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/1299 (STD, S, FE, and SL)/2015-2018  
DUCATI/MONSTER 1200 (S and R)/2015-2018  
DUCATI/MULTISTRADA (S and PP)/2015-2018  
DUCATI/PANIGALE R/2015-2017  
DUCATI/SCRAMBLER 800 CAFE RACER/2017-2018  
DUCATI/XDIAVEL S/2016-2018

**Mfr's Report Date:** December 15, 2017

**NHTSA Campaign Number:** 17V-812

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:MASTER CYLINDER

**Potential Number of Units Affected:** 8,000

**Problem Description:**

Ducati North America (Ducati) is recalling certain 2015-2018 1299 motorcycles (including STD, S, FE and SL models), Monster 1200 motorcycles (including S and R models), Multistrada motorcycles (including S and PP models), 2015-2017 Panigale R, 2016-2018 XDaviel S motorcycles and 2017-2018 Scrambler 800 Café Racer motorcycles. These motorcycles are equipped with Brembo front brake master cylinders that may fail.

**Consequence:**

If the front brake master cylinder fails, the loss of front braking ability can increase the risk of a crash.

**Remedy:**

Ducati will notify owners, and dealers will replace the front brake master cylinder piston, free of charge. The recall is expected to begin February 15, 2018. Owners may contact Ducati customer service at 1-800-231-6696.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please amend your Defect Information report to include the population of the affected motorcycles once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement