



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 3, 2018

Mr. Michael Scott
Daimler Vans USA, LLC
303 Perimeter Center North
Atlanta, GA 30346

NEF-150KS
17V-804

Subject: Crosswind Assist may not Intervene as Expected

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 3500/2017
MERCEDES BENZ/SPRINTER 3500/2017

Mfr's Report Date: December 14, 2017

NHTSA Campaign Number: 17V-804

Components:

LANE DEPARTURE: ASSIST

Potential Number of Units Affected: 2,177

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2017 Mercedes-Benz Sprinter 3500 and Freightliner Sprinter 3500 vehicles equipped with the Crosswind Assist function. In the event of strong crosswind, automatic brake interventions by the vehicle dynamics control system (ADAPTIVE ESP) might not be activated.

Consequence:

If Crosswind Assist system does not activate the automatic braking system as expected in the event of a strong crosswind, there would be an increased risk of a crash.

Remedy:

DVUSA will notify owners, and dealers will update the ESP control unit with corrected software, free of charge. The recall is expected to begin in January 2018. Owners may contact DVUSA customer service at 1-854-888-3214.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that DVUSA may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement