



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 21, 2017

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150KS  
17V-780

**Subject:** Floor Screws may Damage Fuel Lines

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

STARCRAFT BUS/PRODIGY/2017  
STARCRAFT BUS/QUEST/2017

**Mfr's Report Date:** December 6, 2017

**NHTSA Campaign Number:** 17V-780

**Components:**

FUEL SYSTEM, DIESEL

**Potential Number of Units Affected:** 843

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2017 Starcraft Bus Prodigy, Prodigy LP, and Quest school buses. The screws used to secure the floor in these buses may be too long and can damage the fuel lines underneath.

**Consequence:**

If the fuel lines are damaged from the screws that are too long, fuel may leak and cause an engine stall, increasing the risk of a crash. Additionally, the leaking fuel may increase the risk of a fire.

**Remedy:**

Forest River has notified owners, and dealers will inspect the fuel lines, replacing them as necessary, and will install shorter length screws to secure the floor, free of charge. The recall began on December 14, 2017. Owners may contact Starcraft customer service at 1-800-348-7440. Forest River's number for this recall is 05-0592.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement