



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 15, 2017

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150JK  
17V-775

**Subject:** Second Row Outboard Seat/FMVSS 202,207,210

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/EXPEDITION/2018

**Mfr's Report Date:** November 29, 2017

**NHTSA Campaign Number:** 17V-775

**Components:**

SEATS:MID/REAR ASSEMBLY

**Potential Number of Units Affected:** 462

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2018 Expedition vehicles. The second row outboard seats may have excessive forward adjustment capability and/or may have an improperly installed bolt that secures the seat back to the seat base. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 202a, "Head Restraints", number 207, "Seating Systems", and number 210, "Seat Belt Anchorage System."

**Consequence:**

If the seat back is not adequately secured, and/or the seat occupant is improperly positioned, there can be an increased risk of injury in a crash.

**Remedy:**

Ford will notify owners, and dealers will inspect the second row outboard seats for proper seat adjustment travel, replacing the seat frame assembly if necessary. Dealers will also inspect the bolts attaching the seat back to the seat base for the proper installation, correcting it as necessary. These repairs will be made free of charge. The recall is expected to begin January 8, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C20.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement