



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 11, 2017

Mr. Adam Pertschy  
Accessory Warranty Supervisor  
Southeast Toyota Distributors, LLC  
9983 Pritchard Rd  
Jacksonville, FL 32119

NEF-150JK  
17V-763

**Subject:** Billet Overlay Grill may Detach from Vehicle

Dear Mr. Pertschy:

This letter serves to acknowledge Southeast Toyota Distributors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/4RUNNER/2015-2018

**Mfr's Report Date:** November 29, 2017

**NHTSA Campaign Number:** 17V-763

**Components:**

STRUCTURE:BODY:HOOD

**Potential Number of Units Affected:** 431

**Problem Description:**

Southeast Toyota Distributors, LLC (SET) is recalling certain 2015-2018 Toyota 4Runner vehicles equipped with an accessory Billet Grille Overlay installed by SET or provided by SET and installed by SET dealers. The U-nut that secures the overlay grille may fracture, allowing the Billet Grille Overlay to detach from the vehicle.

**Consequence:**

If the Billet Grille Overlay detaches while driving, it can become a road hazard, increasing the risk of a crash.

**Remedy:**

SET will notify owners, and dealers will replace the securing U-nuts with upgraded hardware, free of charge. The recall is expected to begin January 26, 2018. Owners may contact SET customer service at 1-866-405-4226. SET's number for this recall is SET17C.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

We have received SET's proposed owner notification letter and envelope and they are currently under review. You will be notified of any changes or concerns once our review is complete.

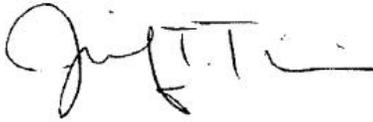
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement