



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 13, 2017

Mr. David Partin  
Consumer Affairs  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NEF-150MR  
17V-750

**Subject:** Fire Extinguisher May Be Clogged or Inoperable

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/BIG COUNTRY/2011  
HEARTLAND/BIG HORN/2011  
HEARTLAND/CALIBER/2011  
HEARTLAND/COUNTRY RIDGE/2011  
HEARTLAND/CYCLONE/2011  
HEARTLAND/ELKRIDGE/2010-2011  
HEARTLAND/FOCUS/2011  
HEARTLAND/FUEL TT/2018  
HEARTLAND/GRAYSTONE/2011  
HEARTLAND/LANDMARK/2011  
HEARTLAND/MPG/2011  
HEARTLAND/NORTH COUNTRY/2010-2011  
HEARTLAND/NORTH TRAIL FW/2010-2011  
HEARTLAND/NORTH TRAIL TT/2011  
HEARTLAND/ROAD WARRIOR/2011  
HEARTLAND/SUNDANCE/2011  
HEARTLAND/SUNDANCE TT/2011  
HEARTLAND/SUNDANCE XLT FW/2011  
HEARTLAND/SUNDANCE XLT TT/2011, 2016-2018  
HEARTLAND/TORQUE/2016-2018  
HEARTLAND/TRAIL RUNNER/2011

**Mfr's Report Date:** December 12, 2017

**NHTSA Campaign Number:** 17V-750

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 5,210

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2010-2011 Elkridge, North Country, North Trail FW, 2011 Big Country, Bighorn, Caliber, Country Ridge, Cyclone, Edge, Focus, Graystone, Landmark, MPG, North Trail TT, Road Warrior, Sundance, Sundance TT, Sundance XLT FW, Sundance XLT TT, Trail Runner, 2018 Fuel TT, 2016-2018 Sundance XLT TT, and Torque TT recreational vehicles, equipped with certain Kidde Plastic-Handle or Push Button 'Pindicator' Fire Extinguishers. These extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher. Additionally, in certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and also render the product inoperable. For a full list of the affected fire extinguisher models visit: <https://static.nhtsa.gov/odi/rc1/2017/RMISC-17E062-5427.pdf>

**Consequence:**

In the event of a fire, if the fire extinguisher does not function properly, it can increase the risk of injury.

**Remedy:**

Heartland will notify owners, instructing them to contact Kidde for a replacement fire extinguisher, free of charge. The recall is expected to begin January 22, 2018. Owners may contact Heartland customer service at 1-877-262-8032, or Kidde customer service toll free at 1-855-271-0773, or online at [www.kidde.com](http://www.kidde.com) and click on "Product Safety Recall" for more information.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that you intend for Kidde to supply the required six quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement