



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 19, 2017

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
17V-746

Subject: Fire Extinguisher May Be Clogged or Inoperable

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/AMBIENT/2004-2005
JAYCO/AVATAR/2003
JAYCO/COVE/2002-2005
JAYCO/DESIGNER/2002-2005, 2008-2010
JAYCO/EAGLE/2002-2005, 2008-2015
JAYCO/EMBARK/2009-2010, 2012
JAYCO/ESCAPADE/2003-2006
JAYCO/FIRENZA/2002-2003
JAYCO/GRANITE RIDGE/2002-2006
JAYCO/GREYHAWK/2003-2016
JAYCO/JAY FEATHER/2004-2005, 2008-2015
JAYCO/JAY FLIGHT/2002-2016
JAYCO/JAY SERIES/2005, 2008-2016
JAYCO/KIWI/2002-2003
JAYCO/LEGACY/2002-2004
JAYCO/MELBOURNE CLASS C/2007-2015
JAYCO/NORTHPOINT/2010, 2012-2015
JAYCO/OCTANE/2008, 2010-2014
JAYCO/PINNACLE/2012-2015
JAYCO/PRECEPT/2010, 2014-2015
JAYCO/QWEST/2002-2004
JAYCO/RECON/2008-2010
JAYCO/REDHAWK/2014-2016
JAYCO/SEISMIC/2013-2015
JAYCO/SENECA/2005-2015
JAYCO/TALON/2002-2006
JAYCO/WHITE HAWK/2012-2015
JAYCO CAMPING TRAILER/BAJA/2005, 2008-2009
JAYCO CAMPING TRAILER/HERITAGE/2002
JAYCO TRAVEL TRAILER/SKYLARK/2011-2012

Mfr's Report Date: December 19, 2017

NHTSA Campaign Number: 17V-746

Components:
EQUIPMENT

Potential Number of Units Affected: 49,563

Problem Description:

Jayco, Inc. (Jayco) is recalling various 2002-2016 recreational vehicles equipped with Kidde Plastic-Handle or Push Button 'Pindicator' Fire Extinguishers. A list of the affected trailer models is available at: <https://static.nhtsa.gov/odi/rcl/2017/RMISC-17V746-9524.pdf>. These extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher. Additionally, in certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and also render the product inoperable. For a full list of the affected fire extinguisher models visit: <https://static.nhtsa.gov/odi/rcl/2017/RMISC-17E062-5427.pdf>

Consequence:

In the event of a fire, if the fire extinguisher does not function properly, it can increase the risk of injury.

Remedy:

Jayco will notify owners, instructing them to contact Kidde for a replacement fire extinguisher, free of charge. The recall is expected to begin January 22, 2018. Owners may contact Jayco customer service at 1-800-283-8267, or Kidde customer service toll-free at 1-855-271-0773, or online at www.kidde.com and click on "Product Safety Recall" for more information.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that you intend for Kidde to supply the required six quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement