



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2017

Mr. Jerry McCarthy
Grand Design RV, LLC
11333 County Road 2
Middlebury, IN 46540

NEF-150MR
17V-743

Subject: Tire may Contact Slide Room and Cause Blow Out

Dear Mr. McCarthy:

This letter serves to acknowledge Grand Design RV, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GRAND DESIGN/REFLECTION/2018

Mfr's Report Date: November 21, 2017

NHTSA Campaign Number: 17V-743

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 114

Problem Description:

Grand Design RV, LLC (Grand Design) is recalling certain 2018 Reflection travel trailers, model 297RSTS. These vehicles may have insufficient clearance between the tire and the ram that moves the slide out room. The tire can contact the ram for the slide out room while the trailer is being towed, causing tire damage or a possible tire blowout.

Consequence:

Tire failure can increase the risk of a crash.

Remedy:

Grand Design will notify owners, and dealers will install a lift kit at each of the axle hangers, giving two additional inches of clearance. Tires that show evidence of damage will be replaced. These repairs will be performed free of charge. The recall is expected to begin December 18, 2017. Owners may contact Grand Design customer service at 1-574-825-9679. Grand Design's number for this recall is 910011.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Your Defect Information report provided does not state that damaged tires will be replaced. We assume that this is simply an oversight. Please correct the report and the owner letter, or notify us if that is not the case.

We have received Grand Design's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement