

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 8, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM 17V-741

Subject: Alternator may Fail Resulting in an Engine Stall

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

CHRYSLER/300/2014 DODGE/CHALLENGER/2014 DODGE/CHARGER/2014 DODGE/DURANGO/2014 JEEP/GRAND CHEROKEE/2014

Mfr's Report Date: November 21, 2017

NHTSA Campaign Number: 17V-741

# **Components:**

ELECTRICAL SYSTEM: ALTERNATOR/GENERATOR/REGULATOR

**Potential Number of Units Affected:** 17,116

## **Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2014 Dodge Challenger, Charger, Durango, Chrysler 300, and Jeep Grand Cherokee vehicles equipped with a 3.6L engine and a 160 amp alternator. In the affected vehicles, the alternator may suddenly fail.

## **Consequence:**

If the alternator fails, the vehicle may stall without warning, increasing the risk of a crash.

### Remedy:

Chrysler will notify owners, and dealers will replace the alternator, free of charge. The recall is expected to begin January 10, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T75.

#### **Notes**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chrysler's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

