



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 13, 2017

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150JK
17V-726

Subject: Fire Extinguisher May Be Clogged or Inoperable

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/LOW CAB FORWARD 3500/2016-2017
CHEVROLET/LOW CAB FORWARD 4500/2016-2018
CHEVROLET/LOW CAB FORWARD 5500/2017-2018
ISUZU/NPR/2011-2017
ISUZU/NPR HD/2008, 2011-2018
ISUZU/NPR XD/2015-2018
ISUZU/NQR/2012-2018
ISUZU/NRR/2011-2018

Mfr's Report Date: November 14, 2017

NHTSA Campaign Number: 17V-726

Components:
EQUIPMENT

Potential Number of Units Affected: 69,138

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2011-2017 Isuzu NPR, 2008 NPR HD and NPR-HD Gas, 2011-2018 NPR HD and NRR, 2015-2018 NPR XD, 2012-2018 NQR, 2012-2017 NPR Gas and NPR-HD Gas, 2016-2017 Chevrolet Low Cab Forward 3500 HD, 3500 and 4500 and 2017-2018 Chevrolet Low Cab Forward 4500 HD, 4500 XD, 5500 HD and 5500 XD vehicles, equipped with certain Walter Kidde Plastic-Handle Fire Extinguishers, models FC10 and FC110. These extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher. Additionally, in certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and also render the product inoperable.

Consequence:

In the event of a fire, if the fire extinguisher does not function properly, it can increase the risk of injury.

Remedy:

Isuzu will notify owners, instructing them to contact Kidde to get a replacement fire extinguisher, free of charge. The recall is expected to begin in December 2017. Owners may contact Isuzu customer service at 1-866-441-9638 or Walter Kidde customer service at 1-855-271-0773 or they may also visit www.kidde.com and click on "Product Safety Recall" to order replacement fire extinguishers free of charge. Isuzu's number for this recall is V1705. Note: This recall includes fire extinguishers provided as a remedy for previous Isuzu recall 15V778.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please let us know if Isuzu will have Kidde file the required quarterly reports on their behalf. If not, as stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement