



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 30, 2017

Mr. Gordon McLean  
Director of Engineering  
Crestline Coach Ltd.  
126 Wheeler Street  
North Industrial  
Saskatoon 55309

NEF-150KS  
17V-704

**Subject:** Inverter Can Overheat Causing Possible Fire

Dear Mr. McLean:

This letter serves to acknowledge Crestline Coach Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CRESTLINE COACH/ICON 2.0 AMBULANCE/2016-2017

**Mfr's Report Date:** November 8, 2017

**NHTSA Campaign Number:** 17V-704

**Components:**

EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 17

**Problem Description:**

Crestline Coach Ltd. (Crestline) is recalling certain 2016-2017 Icon 2.0 ambulances, equipped with 1000W inverters, model MMS 1012. If the vehicle is operated with the inverter disconnected from the conversion batteries, the inverter may overheat.

**Consequence:**

If the inverter overheats, it can increase the risk of a fire.

**Remedy:**

Crestline will notify owners and dealers will modify the wiring such that the inverter's DC output remains connected to the conversion batteries during all modes of operation, free of charge. The recall is expected to begin in December 2017. Owners may contact Crestline customer service at 1-306-934-8844.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement