



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 29, 2017

Mr. Jeff Halla
Quality Manager
Crysteel Manufacturing Inc
52182 Ember Road
Lake Crystal, MN 56055

NEF-150MR
17V-702

Subject: Driveshaft Can Detach from Vehicle

Dear Mr. Halla:

This letter serves to acknowledge Crysteel Manufacturing Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CRYSTEEL/DUMP BODY/2017

Mfr's Report Date: November 6, 2017

NHTSA Campaign Number: 17V-702

Components:
POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 9

Problem Description:

Crysteel Manufacturing Inc. (Crysteel) is recalling certain 2017 dump body vehicles built on Isuzu NRR-Series chassis. The driveshafts on these vehicles may detach from the rear universal joint.

Consequence:

If the driveshaft detaches from the rear universal joint, the vehicle will lose propulsion, increasing the risk of a crash.

Remedy:

Crysteel will notify owners, and Isuzu dealers will install a repair kit, free of charge. The recall is expected to begin in December 2017. Owners may contact Crysteel customer service at 1-800-533-0494.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Crysteel's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement