



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 27, 2017

Mr. David Partin
Consumer Affairs
Heartland Recreational Vehicles, LLC
1001 All Pro Drive
Elkhart, IN 46514

NEF-150MR
17V-689

Subject: Spring Hanger may Sever Electric Brake Wire

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/PROWLER/2018
HEARTLAND/TRAIL RUNNER/2018

Mfr's Report Date: November 1, 2017

NHTSA Campaign Number: 17V-689

Components:

SERVICE BRAKES, ELECTRIC

Potential Number of Units Affected: 1,085

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2018 Prowler and Trail Runner recreational trailers. The wires for the electric brakes may get caught in the spring hangers during axle movement, possibly resulting in the wires being severed.

Consequence:

A severed brake wire would reduce braking capability, increasing the risk of a crash.

Remedy:

Heartland has notified owners, and dealers will clamp the wires out of the area of the spring hanger and shackle, free of charge. The recall began on November 14, 2017. Owners may contact Heartland customer service at 1-877-262-8032. Heartland's number for this recall is 99.01.36.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement