

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 16, 2017

NEF-150JK

17V-686

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Air Bags May Not Deploy in a Crash

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/MIRAGE/2014-2018

Mfr's Report Date: October 30, 2017

NHTSA Campaign Number: 17V-686

Components: AIR BAGS

Potential Number of Units Affected: 83,555

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2014-2018 Mirage vehicles. The internal acceleration sensor in the Supplemental Restraint System (SRS) Electronic Control Unit (ECU) can misinterpret vibrations such as those from poor road conditions or a flat tire to be a sensor error thereby disabling the air bags from deploying in a crash.

Consequence:

Air bags that do not deploy as designed in a crash increase the risk of injury.

Remedy:

MMNA will notify owners, and dealers will reprogram the SRS-ECU software, free of charge. The recall is expected to begin in November 2017. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-17-006.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

