

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 21, 2017

Mr. Todd Fronckowiak Global Automotive Safety Compliance Office Ford Motor Company Fairlane Plaza South, Suite 500 330 Town Center Drive Dearborn, MI 48126-2738 NEF-150JK 17V-671

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Transmission Shift Linkage may Disconnect

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-150/2017

Mfr's Report Date: October 23, 2017

NHTSA Campaign Number: 17V-671

Components:

POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: COLUMN SHIFT POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: FLOOR SHIFT

Potential Number of Units Affected: 11,783

Problem Description:

Ford Motor Company (Ford) is recalling certain 2017 F-150 vehicles equipped with ten-speed transmissions. The pin that attaches the transmission shift linkage to the transmission may come out, preventing the transmission from responding to movement of the shift lever.

Consequence:

The disconnected linkage may cause the vehicle to not move forward or backward as selected by the driver with the shift lever. Additionally, despite selecting 'Park', if the parking brake is not applied, the vehicle may roll. Either scenario increases the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the roll pin with an updated part, free of charge. The recall is expected to begin December 11, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S36.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please clarify the scoping of this recall. The roll pin used in vehicle production was changed in May 2017, but you are recalling vehicles made into early August 2017.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

