



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 3, 2017

Mr. Garrett Carolus
Keystone RV Company
17400 Hackberry Drive
Goshen, IN 46526

NEF-150MR
17V-667

Subject: Cover Inside of Stove Top may Burn

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/CRUISER/2018
CROSSROADS/SUNSET/2017-2018
CROSSROADS/VOLANTE/2017-2018
CROSSROADS/ZINGER/2017-2018

Mfr's Report Date: October 20, 2017

NHTSA Campaign Number: 17V-667

Components:

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 1,697

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2018 Crossroads Cruiser and 2017-2018 Crossroads Sunset, Volante, and Zinger recreational vehicles, equipped with Flame King cook tops designed for outdoor use. The cook tops have a corrugated fiber board that can burn due to a breeze or an inverted flame.

Consequence:

If the flame of the cook top becomes inverted or is redirected due to a breeze, the corrugated fiber board may burn, increasing the risk of a fire.

Remedy:

Keystone will notify owners, and dealers will inspect the corrugated fiber board protector and burner for damage. If no damage exists, the fiber board regulator will be replaced. If damage is found on the fiber board, the cook top will be replaced, free of charge. The recall is expected to begin November 22, 2017. Owners may contact Keystone customer service at 1-855-226-7496. Keystone's number for this recall is 17-303.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Keystone may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement