



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 15, 2017

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NEF-150SM
17V-664

Subject: Front Fuel Tank May Overfill and Cause Fuel Leak

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 3500/2011-2015
GMC/SIERRA 3500/2011-2015

Mfr's Report Date: October 19, 2017

NHTSA Campaign Number: 17V-664

Components:

FUEL SYSTEM, GASOLINE:STORAGE:AUXILLARY TANK

Potential Number of Units Affected: 35,292

Problem Description:

General Motors LLC (GM) is recalling certain 2011-2015 Chevrolet Silverado 3500 and GMC Sierra 3500 trucks equipped with dual fuel tanks. The low fuel level sensor for the front tank may stick causing the rear tank to overfill the front tank.

Consequence:

If the front tank overfills, the excess pressure may cause the front tank to expand and contact the driveshaft, possibly resulting in a hole in the tank. The hole will leak fuel, which in the presence of an ignition source, can increase the risk of a fire.

Remedy:

GM will notify owners, and dealers will replace the rear tank fuel pump or update the fuel-level sensor software, as well as inspect the front tank, replacing it as necessary, free of charge. Interim notices are expected to be mailed December 18, 2017. Owners will receive a second notice in February 2018 when the remedy is expected to be available. Owners may contact GM customer service for Chevrolet 1-800-222-1020 or for GMC customer service at 1-800-462-8782. GM's number for this recall is 17399.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement