

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 1, 2017

Mr. Cory Hoffman

Senior Manager
Toyota Motor Engineering & Manufacturing

NEF-150SM
17V-658

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Improperly Bolted Hybrid Capacitor may cause Stall

Dear Mr. Hoffman:

19001 South Western Ave Torrance, CA 90501

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/PRIUS/2016

Mfr's Report Date: October 18, 2017

NHTSA Campaign Number: 17V-658

Components:

HYBRID PROPULSION SYSTEM: INVERTER

Potential Number of Units Affected: 6

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2016 Prius vehicles. A capacitor within the hybrid system may not have been properly bolted to the inverter housing.

Consequence:

If the capacitor was not properly secured, vibrations from driving the vehicle may damage the capacitor, shutting down the hybrid system, causing a loss of motive power and increasing the risk of a crash.

Remedy:

Toyota will notify owners, and dealers will replace the inverter, free of charge. The recall is expected to begin by early December 2017. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is H0U.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

