



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 27, 2017

Mr. Cory Hoffman  
Senior Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150SM  
17V-657

**Subject:** Shift Lever Assembly may Allow Rollaway

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/SIENNA/2005-2007, 2009-2010

**Mfr's Report Date:** October 18, 2017

**NHTSA Campaign Number:** 17V-657

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 310,475

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2005-2007 and 2009-2010 Toyota Sienna vehicles. In the affected vehicles, due to a problem within the shift lock assembly, the shift lever may be moved out of the 'Park' position without depressing the brake pedal.

**Consequence:**

If the shift lever can be moved from the "Park" position without depressing the brake pedal and the parking brake is not applied, the vehicle may roll, increasing the risk of a crash.

**Remedy:**

Toyota will notify owners, and dealers will replace the shift lock solenoid and reapply the grease, free of charge. The recall is expected to begin December 1, 2017. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is H0V. Vehicles that were previously recalled under campaign 13V-429 are not affected by this recall.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement