



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 25, 2017

Mr. Eric Williams  
Senior Regulatory Counsel  
Tesla, Inc.  
1050 K Street, N.W.  
Suite 101  
Washington, DC 20001

NEF-150SM  
17V-639

**Subject:** Second Row Seat Backs may Move in a Crash

Dear Mr. Williams:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TESLA/MODEL X/2016-2017

**Mfr's Report Date:** October 12, 2017

**NHTSA Campaign Number:** 17V-639

**Components:**

SEATS:MID/REAR ASSEMBLY

**Potential Number of Units Affected:** 4,582

**Problem Description:**

Tesla, Inc. (Tesla) is recalling certain 2016-2017 Model X vehicles. The left-side, second row, reclining seat backs may not fully latch due to having incorrectly adjusted recliner mechanism cables. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems," and 210, "Seat Belt Assembly Anchorages."

**Consequence:**

If the seat back moves forward in the event of a crash, it can increase the risk of injury.

**Remedy:**

Tesla will notify owners, and Tesla service technicians will correct the cable adjustment for the left-side, fold-flat, second row, seat recliner mechanism, free of charge. The recall is expected to begin in October 2017. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-17-13-004.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement